

# Second Program Year Action Plan

The CPMP Second Annual Action Plan includes the <u>SF 424</u> and Narrative Responses to Action Plan questions that CDBG, HOME, HOPWA, and ESG grantees must respond to each year in order to be compliant with the Consolidated Planning Regulations. The Executive Summary narratives are optional.

# Narrative Responses

## **GENERAL**

#### **Executive Summary**

The Executive Summary is required. Include the objectives and outcomes identified in the plan and an evaluation of past performance.

Program Year 2 Action Plan Executive Summary:

This Year 2 Action Plan implements the second year of activities that will address goals established in the City of Scottsdale 2010/2014 Housing and Human Services Plan (Consolidated Plan.) The term of this Year 2 Action Plan is from July 1, 2011 through June 30, 2012.

The target populations identified in the Consolidated Plan are seniors, persons with disabilities, families with children & youth under 19, victims of domestic violence, adults in crisis, and the homeless. The Consolidated Plan also addresses persons in need of obtaining affordable housing.

Over the next year, the need for programs and services for the target populations identified will continue to grow until the economy begins to recover and the number of available jobs increases. While the needs of the community rise, the availability of resources lessens. Federal, State and local resources continue to decline as budget deficits rise. The City of Scottsdale is committed to providing critical services through continued programs with available resources.

Potential opportunities and challenges during this second year include:

- Reduction in federal funding for housing, community development, and public services
- Reduction in the City's General Fund budget
- Increase in the demand for basic services offered through the community centers due to the state of the economy

- Unknown revenue disbursement from state and possible cuts in revenue
- Receipt of program income from disposition of land and buildings purchased with CDBG funds
- Possible sale of affordable multi-family housing units assisted with federal funds

The City's goals and objectives to meet the needs of the community are:

- Administer housing, human services, and community development resources to provide opportunities to low and moderate-income people for safe and sanitary housing, self-sufficiency, social services, economic growth, and reasonable accommodations for persons with disabilities
- Leverage a variety of state, local, and private resources, including the coordination of over 800 volunteers, to respond to human service needs and provide opportunities for people to connect to each other and to the City through social and recreational interaction, volunteering, and emergency and support services

The key strategic objectives outlined in the Consolidated Plan and proposed to be addressed in this Year 2 Action Plan include:

- Administer housing, human services, and community development resources to provide opportunities to low and moderate-income persons
- Increase the quality of owner-occupied housing through housing rehabilitation assistance to low and moderate-income households
- Preserve and improve habitability of owner-occupied housing through emergency home repair assistance
- Increase home ownership through Family Self-Sufficiency, Section 8
   Homeownership Assistance Program (HOAP), and down payment assistance through American Dream Down-payment Initiative (ADDI)
- Preserve affordability of quality rental housing through the Section 8 Housing Choice Voucher (HCV) Program
- Increase the supply of quality affordable rental housing by assisting nonprofits in the acquisition and rehabilitation of housing
- Increase the supply of affordable owner-occupied housing through Community Land Trust Homeownership

- Participate on and support the regional Continuum of Care efforts to serve the homeless through financial support to:
  - Local providers of transitional housing
  - o Local emergency facilities for victims of domestic violence
  - Regional shelters for the homeless

Support to local and regional homeless and transitional shelters including:

- Central Arizona Shelter Services (CASS)
- o Chrysalis Shelter for Victims of Domestic Violence
- A New Leaf: East Valley Men's Shelter
- o Homeward Bound
- Save the Family
- UMOM New Day Centers, Inc.
- o Family Promise Greater Phoenix: Family Promise Emergency Shelter
- Provide funding assistance and licensee agreements to non-profit providers of services to Scottsdale's youth, seniors, special needs populations, victims of domestic violence, persons and families in crisis, and disabled persons
- Address increased needs through best practices in management of programs, funding, facilities, and license agreements
- Improve quality of life through connectivity--people to services
- Provide access to basic needs
- Provide prevention assistance through:
  - Intake and referral
  - Emergency rent and mortgage assistance
  - o Emergency utility assistance
- Promote self-sufficiency, mitigate the causes of poverty and support independent living through the Family Self-Sufficiency Program (FSS)
- Improve quality of life through education, recreation, and socialization

This Year 2 Annual Action Plan will focus on the allocation of CDBG and HOME funds to address strategic objectives and will also describe the proposed use of other federal and local resources, which are awarded in the same funding allocation process as the HUD grants which include:

- Housing Choice Voucher Program\*
- General Funds anticipated to be budgeted for:
  - Regional homeless initiatives
  - Local non-profit providers of human services
  - Preservation of work-force and senior housing
- Scottsdale Cares funding
- Endowment funding

<sup>\*</sup>Funding received from HUD through an Annual Contributions Contract, not included in the City's annual allocation process

The basis for the assignment of priority is as follows:

The City will address the community's human service, housing, and community development needs during this year based on the priority needs identified in the Consolidated Plan Three categories of needs include:

- *High priority:* The need for projects or programs in high priority categories is generally recognized as:
  - Significant
  - Appropriate to available funding sources
  - Addressable with available funding levels and
  - Within the capacity of the locality or agency to accomplish
- *Medium priority:* The need for projects or programs in medium priority categories is considered to be important enough to address if appropriate funding were to become available during the planning period but:
  - Less urgent than other needs
  - Not clearly appropriate to the objectives of the federal or local funding available
- Low priority: The need for projects in low priority categories will not be addressed during this planning period because it is considered to be:
  - Less critical than other identified needs
  - Inappropriate to the public objectives of the locality or the funding sources available
  - Beyond the capacity locally available to successfully address the problem
  - Beyond the cost of resources reasonably expected to be available

A summary of federal and local resources anticipated to be available and allocated in FY 2011/2012 is illustrated on page 7. Activities to be funded in Year 2 are described on: Pg. 12-19 Housing; Pg. 29-21 and 21 Homeless Prevention; Pg. 21-23 Community Development; and Pg. 23-24 Non-Homeless Special Needs.

#### **General Questions**

- 1. Describe the geographic areas of the jurisdiction (including areas of low income families and/or racial/minority concentration) in which assistance will be directed during the next year. Where appropriate, the jurisdiction should estimate the percentage of funds the jurisdiction plans to dedicate to target areas.
- 2. Describe the basis for allocating investments geographically within the jurisdiction (or within the EMSA for HOPWA) (91.215(a)(1)) during the next year and the rationale for assigning the priorities.
- 3. Describe actions that will take place during the next year to address obstacles to meeting underserved needs.

4. Identify the federal, state, and local resources expected to be made available to address the needs identified in the plan. Federal resources should include Section 8 funds made available to the jurisdiction, Low-Income Housing Tax Credits, and competitive McKinney-Vento Homeless Assistance Act funds expected to be available to address priority needs and specific objectives identified in the strategic plan.

Program Year 2 Action Plan General Questions response:

 The jurisdictional boundaries for this Annual Action Plan coincide with the corporate boundaries of the City of Scottsdale. The following maps of Scottsdale are included as attachments to this Plan: City Boundaries; Low-Moderate Income Census Tracts and Block Groups; Minority Concentration; Hispanic Concentration- all races.

This action plan covers local and CDBG funding to some facilities outside of Scottsdale where the need is regional and the share of Scottsdale's investment is less than or equal to Scottsdale's proportional share of the regional population. These facilities include:

- Central Arizona Shelter Services (CASS), Homeless Emergency Shelter
- Community Bridges, Substance Use Treatment Center
- A New Leaf, La Mesita Family Shelter
- La Mesita, East Valley Men's Shelter
- UMOM New Day Centers, Inc., Emergency Homeless Shelter
- Homeward Bound, Transitional Housing
- Chrysalis Shelter for Victims of Domestic Violence
- Child Crisis Center
- 2. CDBG investments will generally be targeted to income-eligible persons citywide, rather than to targeted neighborhoods. However, with the exception of persons with disabilities and victims of domestic violence who are presumed to be low income, the majority of beneficiaries will reside in Census Tracts south of Indian Bend Road. This area coincides with the South Scottsdale Revitalization Area and is served by an interdepartmental city task force that coordinates the City's revitalizations efforts. Two neighborhoods in this area that have higher percentages of minority and lower-income residents are served by the Vista del Camino Center (85257 zip code) and the Paiute Neighborhood Center (85251 zip code). These neighborhoods are areas of focus for Human Services, brokerage agencies, and HOME investments in acquisition and rehabilitation of multifamily developments.
- 3. Obstacles to underserved needs relative to the City are:
  - The geographic shape of Scottsdale
  - The relative age of the built environment in the southern part of the community compared to the newer and larger master-planned, northern area of the City
  - The rapid depreciation of residential properties
  - The number of foreclosed properties and deterioration of neighborhoods
  - The aging of residents in the community

- The growing population of Scottsdale
- The decrease in Federal, State and local funding, and
- The Economic conditions.

To address these obstacles during the next year, the City will:

- Continue increased levels of code enforcement to preserve neighborhoods
- Fund programs offering rehabilitation to preserve older housing stock
- Provide referral services to HUD-approved housing counselors for foreclosure prevention assistance
- Fund non-profit agencies to provide programs and services to the elderly and frail elderly
- Increase services for basic needs
- Continue to target capital improvements including but not limited to:
  - Neighborhood oriented public improvements,
  - Continued efforts towards redevelopment of the Skysong center at Scottsdale and McDowell Road,
  - o Continued revitalization of the McDowell Road corridor
  - Continue to provide services to homeowners, including but not limited to:
    - Housing rehabilitation, roof repair and replacement and emergency repair services to low income households
    - Home ownership counseling and purchase assistance
    - Rental assistance (Section 8 Housing Choice Voucher Program)
    - Tax counseling assistance at Senior Centers and Paiute Neighborhood Center
- 4. The City of Scottsdale utilizes federal CDBG, HOME, ADDI and Section 8 Housing Choice Voucher programs to assist low-income persons. On a local level, Scottsdale allocates General Funds for brokerage services, domestic violence shelter services, legal services, regional shelter services, and senior services and allocates Endowment funds for community projects and youth programs. In addition, the City allocates Scottsdale Cares funds to promote positive development and self-sufficiency, and address crisis needs. Scottsdale Cares is a utility bill donation program that allows residents to donate \$1 on every utility bill to be allocated to social service agencies.

Resource	Dollar Amount
CDBG*	\$2,993,000
HOME**	\$398,000
Scottsdale Cares (Utility Bill Donation Program)	\$200,000
Local General Funds	\$100,000
Local Endowment Fund	\$3,300
Section 8 Housing (includes HAP, Admin, FSS Coordinator Grant)	\$6,129,530
TOTAL	\$9,823,830

<sup>\*</sup>Includes \$293,000 in reprogrammed CDBG funds and \$1,500,000 for the possible sale of Civic Center Neighborhood Center (CCNC)

#### **Managing the Process**

- 1. Identify the lead agency, entity, and agencies responsible for administering programs covered by the consolidated plan.
- Identify the significant aspects of the process by which the plan was developed, and the agencies, groups, organizations, and others who participated in the process.
- 3. Describe actions that will take place during the next year to enhance coordination between public and private housing, health, and social service agencies.

Program Year 2 Action Plan Managing the Process response:

1. For CDBG, the City of Scottsdale is the lead agency with contractual responsibility resting with the City Council. Michelle Albanese, Community Assistance Manager is the staff liaison for CDBG. She can be reached at (480) 312-2309 or malbanese@scottsdaleaz.gov

For the Maricopa HOME Consortium, the lead agency is Maricopa County Community Development. Scottsdale receives HOME funds through an IGA with the County and other suburban cities and towns. Michelle Albanese, Community Assistance Manager, is also Scottsdale's staff liaison to the Maricopa HOME Consortium.

2. Significant process steps for the Year 2 Action Plan were developed by assembling a staff consultation team and through extensive citizen participation.

Consultation - Scottsdale Annual Action Plan Development Team:

- Justin Boyd, Housing Coordinator, Annual Action Plan Coordinator, Community Assistance Office, (480) 312-2479
- Lee Bene, Senior Grant Program Specialist, Community Assistance Office, (480) 312-2576
- Theresa Schweitzer, Grants Accountant, Community Assistance Office, (480) 312-7830

<sup>\*\*</sup>Includes \$110,000 in reprogrammed HOME funds

- Michelle Albanese, Community Assistance Manager for Housing Choice Vouchers, CDBG and HOME, Citizen Participation Plan and staff to the Human Services Commission and City Council for these functions, Community Assistance Office, (480) 312-2309
- William B. Murphy, Executive Director, Community Services, 480-312-7954
- Scottsdale City Council
- Scottsdale Human Services Commission
- Scottsdale Housing Board
- Human Services staff
- 3. The City of Scottsdale will continue to coordinate with other housing and community development agencies in achieving the goals of the Year 2 Action Plan and the Consolidated Plan, including:
  - a. continued participation in the Maricopa HOME Consortium,
  - b. continued participation on the MAG Continuum of Care committees and
  - c. consulting with the Human Service Commission to review activities of the CDBG/HOME programs.

#### **Citizen Participation**

- 1. Provide a summary of the citizen participation process.
- 2. Provide a summary of citizen comments or views on the plan.
- 3. Provide a summary of efforts made to broaden public participation in the development of the consolidated plan, including outreach to minorities and non-English speaking persons, as well as persons with disabilities.
- 4. Provide a written explanation of comments not accepted and the reasons why these comments were not accepted.

Program Year 2 Action Plan Citizen Participation response:

(See Citizen Participation Plan for the Maricopa Home Consortium)

- 1. Participation
  - A public meeting before non-profit service providers regarding the 2011/2012 funding allocation process was held on September 29, 2010.
  - Public presentations were made by applicants for CDBG, HOME, Scottsdale Cares, General Funds, and Endowment on February 8, 2011 and February 10, 2011.
  - Public hearings before the Human Services Commission were held on February 24, 2011 and on March 10, 2011 for recommendations of funding allocations
  - A public notice on availability of the draft Year 2 Annual Action Plan document and an opportunity for citizen comment was published in the Arizona Republic, Friday, March 11, 2011.

<sup>\*</sup>Please note that Citizen Comments and Responses may be included as additional files within the CPMP Tool.

- A public hearing before the Scottsdale City Council will be held on April 26, 2011 to request approval of the 2011/2012 Year 2 Annual Action Plan.
- 2. Efforts to Broaden Access to Information
  - Community Assistance Office, 7515 East First Street, Scottsdale, AZ, 85251

Michelle Albanese, Community Assistance Manager, (480) 312-2309 <a href="http://www.scottsdaleaz.gov/departments/Community Services/Human-Services/Community Assistance.asp">http://www.scottsdaleaz.gov/departments/Community Services/Human-Services/Community Assistance.asp</a>

- Notice of Hearings
  - The September 29, 2010 meeting was advertised in the the Arizona Republic, the City website, and by direct mail to all prior applicants and interested parties
  - Human Services public meetings were posted as regular notices by the City Clerk
  - The April 26, 2011 City Council Notice will be published in the Arizona Republic and posted as a regular notice by the City Clerk.
- Access to Meetings: All meetings of City Council, boards and commissions are publicly noticed and are open to reasonable accommodation with prior arrangement.
- The Draft of the Year 2 Annual Action Plan was made available at all five libraries and the Community Assistance Office:
  - Arabian 10215 E. McDowell Mtn. Ranch Rd. Scottsdale, AZ 85255
  - Civic Center 3839 N. Drinkwater Blvd. Scottsdale, AZ 85251
  - Mustang 10101 North 90th Street Scottsdale, AZ 85258
  - Palomino 12575 E. Via Linda Scottsdale, AZ 85259
  - Appaloosa 7377 E. Silverstone Drive Scottsdale, AZ 85255
  - Community Assistance Office 7515 E. 1<sup>st</sup> St. Scottsdale, AZ 85251

- 3. Comments from Citizens No comments were received during the 30-day public comment period.
- 4. Comments not accepted N/A

#### **Institutional Structure**

1. Describe actions that will take place during the next year to develop institutional structure.

Program Year 2 Action Plan Institutional Structure response:

Current plans for further development of the delivery system for housing and community development include:

- Program delivery
  - Home ownership
  - Housing rehabilitation
  - Rental Assistance (HCV Program)
  - o Family Self-Sufficiency Program
- Maximizing community resources for revitalization

Development of other community resources is ongoing and will continue includes:

- Regional cooperation in:
  - The Maricopa HOME Consortium
  - o The MAG Continuum of Care Committee on Homelessness and
  - The East Valley Needs Assessment
- Local initiatives, including:
  - Brokerage licenses to non-profit service providers in City facilities
  - o The Scottsdale Cares utility donation program
  - o General Fund allocations to regional homeless facilities and
  - Endowment Fund allocations for community projects and programs for the public good

## **Monitoring**

1. Describe actions that will take place during the next year to monitor its housing and community development projects and ensure long-term compliance with program requirements and comprehensive planning requirements.

Program Year 2 Action Plan Monitoring response:

Monitoring begins with the application process for the development of the Annual Action Plan.

• Each application for funding is reviewed for compliance with national objectives, eligibility, and the Consolidated Plan.

- A proposal evaluation sheet or "blue sheet" is provided to the agency and the Human Services Commission prior to the annual review of funding requests. This document identifies issues related to prior year audits, budget, performance measures, past performance, and follow-up questions for clarification.
- The Housing Board reviews housing related proposals and makes a funding recommendation to the Human Services Commission.
- The Human Services Commission evaluates proposals and makes a formal funding recommendation to City Council; City Council approves funding awards.

The second monitoring step will be the review of invoices for reimbursement of costs incurred against the grant. This will occur before reimbursements are authorized for contracted work.

The more formal monitoring will begin with a risk assessment of all grant-funded projects and subrecipient contracts. The risk assessment will consider:

- size of the grant contract
- changes in organizational structure, and
- how long it has been since the last on-site monitoring
- For HOME funded multifamily projects, the risk assessment also identifies whether it has been more than two years since the last on-site minitoring.

Based on the risk assessment, there are three possible options:

- Review of monthly invoices only
- Desk review
- On-site monitoring. An on-site monitoring follows a formal monitoring checklist and may result in
  - findings
  - concerns, or
  - suggestions for improvement

Agencies will be given an opportunity to address concerns and correct any findings.

The need for follow-up review will be considered in the risk assessment for the next year and corrections to prior year findings are specifically included in the subsequent monitoring.

#### **Lead-based Paint**

 Describe the actions that will take place during the next year to evaluate and reduce the number of housing units containing lead-based paint hazards in order to increase the inventory of lead-safe housing available to extremely low-income, low-income, and moderate-income families, and how the plan for the reduction of lead-based hazards is related to the extent of lead poisoning and hazards.

Program Year 2 Action Plan Lead-based Paint response:

With the establishment of the City's owner-occupied Rehabilitation Program, the City has developed procedures for identifying homes with lead-based paint and treating them in compliance with the Residential Lead-Based Paint Hazard Reduction Act of 1992 (Title X) and subsequent changes in September 1999.

It is estimated that 35,691 units were constructed prior to 1978. Any household with a child under the age of six receiving federal or City funding and living in a pre-1978 housing unit requires lead-based paint testing be performed on the unit and the child. Children under six who live in pre-1978 housing are at an elevated risk of suffering lead poisoning.

Scottsdale will continue to test homes constructed prior to 1978, receiving federal assistance, for lead-based paint in compliance with 24 CFR part 35, at the time households seek assistance from the City. Scottsdale Housing Agency (SHA) provides the required LBP brochure to all program participants.

#### HOUSING

#### **Specific Housing Objectives**

\*Please also refer to the Housing Needs Table in the Needs.xls workbook.

- 1. Describe the priorities and specific objectives the jurisdiction hopes to achieve during the next year.
- 2. Describe how Federal, State, and local public and private sector resources that are reasonably expected to be available will be used to address identified needs for the period covered by this Action Plan.

Program Year 2 Action Plan Specific Objectives response:

The following chart lists those housing activities that will involve some specific participation by the City of Scottsdale in their implementation.

Housing Choice Vouchers/CDBG/ HOME/ADDI		Source	Allocation	Unit of Measure	Outcome
City of Scottsdale Housing Choice Voucher Rental Assistance (HAP payments)		Section 8	\$5,511,238	Units Leased	735 households
City of Scottsdale, Community Assistance Office - Housing Rehabilitation Program		CDBG	\$400,000	Units rehabilitated	9 households
FSL Home Improvements - City of Scottsdale Emergency Repair Program		CDBG	\$190,000	Units repaired	30 households
City of Scottsdale, Community Assistance Office – Roof Repair & Replacement Program		CDBG	\$90,000	Units repaired	9 households
Newtown Community Development Corporation – Scottsdale Community Land Trust		CDBG	\$250,000	Units acquired/rehab	3 households
Newtown Community Development Corporation – Scottsdale Community Land Trust	*	НОМЕ	\$695,866	Units acquired/rehab	15 households
Save the Family – Affordable Rental Movement	**	НОМЕ	\$281,028	Units acquired	2 households
Community Services of Arizona, Inc. – Acquisition		НОМЕ	\$500,000	Units acquired	41 households
*Includes \$281,029 HOME allocation from 09/10 Contract and \$34,837 ADDI funds **Includes \$281,028 HOME allocation from 09/10/Contract	***				

					Scottsdale	9						
Но	usi	ing N	eeds Table							# of		# -6
<u>Ho</u>	<u>usir</u>	ng Ne	<u>eds</u>	Current Number of People	Cumulative	Priority Need?	Year Two Action Plan	Fund Source	people in lead- based	people with HIV/ AIDS SEE NOTE	people	# of people w/ eracial/ ethnic need
			NUMBER OF HOUSEHOLDS	904					0		40	21
			Any housing problems	584	660	High	132	Sec 8				
		>	Cost Burden > 30%	584	640	High	128	Sec 8				
		Elderly	Cost Burden >50%	519	20	High	4	Sec 8				
		Α. Ε										
			NUMBER OF HOUSEHOLDS	625					0		42	74
		ated	Any housing problems	540	925	High	185	Sec 8				
		mall Related	Cost Burden > 30%	515	800	High	160	Sec 8				
匝	Li	mall	Cost Burden >50%	475	125	High	25	Sec 8				
30% MFI	Renter	B. S										
< 30	I. R	ge Rel	NUMBER OF HOUSEHOLDS	143					0		3	6

			Any housing problems	143	75	High	15	Sec 8			
			Cost Burden > 30%	123	55	High	11	Sec 8			
			Cost Burden > 50%	103	20	High	4	Sec 8			
			COSt Burden > 50 70	105	20	riigii	•	JCC 0			
		sp	NUMBER OF HOUSEHOLDS	1380							
		All other hsholds	Any housing problems	965		Low					
		h Jer	Cost Burden > 30%	955		Low					
		II oth	Cost Burden >50%	925		Low					
		D. A									
			NUMBER OF HOUSEHOLDS	1340					2	2	8
			Any housing problems	945	130	High	26	CDBG			
		>	Cost Burden > 30%	945	15	High	3	CDBG			
		Elderly	Cost Burden >50%	690	115	High	23	CDBG			
		А. Е									
			NUMBER OF HOUSEHOLDS	554					1	1	1
		Small Related	Any housing problems	449	10	High	2	CDBG			
		l Rel	Cost Burden > 30%	449	5	High	1	CDBG			
		Smal	Cost Burden >50%	414	5	High	1	CDBG			
		B. 9									
		_	NUMBER OF HOUSEHOLDS	59					1	1	1
		Large Related	Any housing problems	55	10	High	2	CDBG			
		e Re	Cost Burden > 30%	45	5	High	1	CDBG			
		Larg	Cost Burden >50%	45	5	High	1	CDBG			
		ن									
		olds	NUMBER OF HOUSEHOLDS	785							
		hsh	Any housing problems	550		Low					
	er	other hsholds	Cost Burden > 30%	550		Low					
	Owner	₩	Cost Burden >50%	515		Low					
	II.	Ο.									
			NUMBER OF HOUSEHOLDS	1114					0	14	16
			Any housing problems	909	355	High	71	Sec 8			
		<u>&gt;</u>	Cost Burden > 30%	899	315	High	63	Sec 8			
		Elderly	Cost Burden >50%	688	40	High	8	Sec 8			
ΙΞ		A.	NUMBER OF HOUSENS FO								
30-50% MFI	ē.	Small d	NUMBER OF HOUSEHOLDS	700					0	19	10
1-50¢	Renter	B. S Related	Any housing problems	675	705	High	141	Sec 8			
30	i.	B. Re	Cost Burden > 30%	655	83	High	121	Sec 8			

			Cost Burden >50%	290	33	High	4	Sec 8				
			NUMBER OF HOUSEHOLDS	180					0		9	4
		ted	Any housing problems	180	95	High	19	Sec 8	U		9	4
		Related	Cost Burden > 30%	100	67	High	11	Sec 8				
		Large	Cost Burden >50%	55	28	High	8	Sec 8				
		ر. اد				J						
		spl	NUMBER OF HOUSEHOLDS	954								
		All other hsholds	Any housing problems	904		Low						
		herl	Cost Burden > 30%	894		Low						
		ot H	Cost Burden >50%	684		Low						
		D. /										
			NUMBER OF HOUSEHOLDS	2015					2		2	4
			Any housing problems	989	50	High	10	CDBG				
			Cost Burden > 30%	989	36	High	8	CDBG				
			Cost Burden >50%	544	10	High	2	CDBG				
		Elderly										
		Ą E										
			NUMBER OF HOUSEHOLDS	690					2		2	4
		ated	Any housing problems	525	50	High	10	CDBG				
		Rel	Cost Burden > 30%	525	10	High	2	CDBG				
		Small Related	Cost Burden >50%	430	40	High	8	CDBG				
		B.						1		ı		
		_	NUMBER OF HOUSEHOLDS	115					1		1	2
		lated	Any housing problems	105	40	High	8	CDBG				
		Large Re	Cost Burden > 30%	80	10	High	2	CDBG				
		Larg	Cost Burden >50%	55	30	High	6	CDBG				
		ن	NUMBER OF HOUSE									
		All other hsholds	NUMBER OF HOUSEHOLDS	485								
		r hsh	Any housing problems	410		Low						
	ner	other	Cost Burden > 30%	410		Low						
	II. Owner	A E	Cost Burden >50%	305		Low						
$\vdash$	II.	Ö.	NUMBER OF HOUSEHOLDS	40:=								
%(	ter	Elderly		1015	225	111111	47	G a c O	0		2	4
50-80%	. Renter		Any housing problems	755	235	High	47	Sec 8				
Ω 2	I.	Ŕ.	Cost Burden > 30%	745	225	High	45	Sec 8				

		Cost Burden >50%	245	10	High	2	Sec 8			
		NUMBER OF HOUSEHOLDS	1495					0	17	10
	ted	Any housing problems	1030	530	High	106	Sec 8	9		
	Small Related	Cost Burden > 30%	930	495	High	99	Sec 8			
	mall	Cost Burden >50%	130	25	High	5	Sec 8			
	B. S									
		NUMBER OF HOUSEHOLDS	284					0	1	1
	ated	Any housing problems	184	45	High	9	Sec 8			
	Large Related	Cost Burden > 30%	74	15	High	3	Sec 8			
	arge	Cost Burden >50%	0	30	High	6	Sec 8			
	C. L									
		NUMBER OF HOUSEHOLDS	2510							
	ds	Any housing problems	1925		Low					
	other hsholds	Cost Burden > 30%	1915		Low					
	erh	Cost Burden >50%	349		Low					
	₹									
	Ο.								ı	
		Any housing problems	1282	90	High	18	CDBG			
	Elderly	Cost Burden > 30%	1282	46	High	16	CDBG			
		Cost Burden >50%	510	4	High	2	CDBG			
	⋖									
	p	NUMBER OF HOUSEHOLDS	1499					2	2	4
	elated	Any housing problems	1103	60	High	12	CDBG			
	Small Re	Cost Burden > 30%	1094	20	High	4	CDBG			
	B. Sm	Cost Burden >50%	570	30	High	6	CDBG			
		NUMBER OF HOUSEHOLDS	294					1	1	2
	Large Related	Any housing problems	239	40	High	8				
	e Rel	Cost Burden > 30%	199	5	High	1	CDBG			
	-arge	Cost Burden >50%	65	35	High	7	CDBG			
	ن ان				J					
jer	₹ "	NUMBER OF HOUSEHOLDS	1184							
Owner	ier	Any housing problems  Cost Burden > 30%	849		Low					
Ξ.	L. 닭 5	Cost Burden > 30%	849		Low					

				Ī			
	Cost Burden >50%	400	Low				

The following is a list of resources that may be available and utilized by the City or private non-profit or for-profit housing providers in the next year. No numeric goals are proposed for these resources. However, housing assisted by these resources will be reported in the Consolidated Annual Performance and Evaluation Report (CAPER) and counted toward overall five-year goals.

- FSS escrow accounts
- Section 8 homebuyer assistance (Home Ownership Assistance Program (HOAP))
- Affordable Housing Bonds
- Arizona Homebuyer Solutions
- Individual Development Accounts
- Individual Development Empowerment Accounts
- Private loans and equity
- Low Income Housing Tax Credits

#### **Needs of Public Housing**

- 1. Describe the manner in which the plan of the jurisdiction will help address the needs of public housing and activities it will undertake during the next year to encourage public housing residents to become more involved in management and participate in homeownership.
- 2. If the public housing agency is designated as "troubled" by HUD or otherwise is performing poorly, the jurisdiction shall describe the manner in which it will provide financial or other assistance in improving its operations to remove such designation during the next year.

Program Year 2 Action Plan Public Housing Strategy response:

The City of Scottsdale does not own any public housing units; however, the Scottsdale Housing Authority (SHA), through the Community Assistance Office, administers the Section 8 Housing Choice Voucher (HCV) Program. The SHA separately adopts a Five Year and Annual Agency Plan which describes the operation of the rental assistance program, the Family Self-Sufficiency Program (FSS) and Home Ownership Assistance Program (HOAP.)

The SHA has consistently received designation as a "High Performer" in its annual audit of the Section 8 Management Assessment Program (SEMAP.)

The primary goal for the HCV Program for the upcoming year will be to preserve, the same number of Housing Choice Vouchers (735) to assist families with rental assistance, to the extent possible given funding allocations.

#### **Barriers to Affordable Housing**

1. Describe the actions that will take place during the next year to remove barriers to affordable housing.

Program Year 2 Action Plan Barriers to Affordable Housing response:

The following actions will be taken during the upcoming year to address barriers to affordability include:

- Administer programs to support property maintenance for senior, disabled, and low income homeowners.
- Manage federal assistance:
  - Acquisition of older rental units to preserve affordability
  - Housing rehabilitation, roof repair and replacement and emergency repair assistance to extend the livability of owneroccupied housing.
  - Homeownership assistance through:
    - Section 8 FSS escrow accounts
    - Homebuyer education
    - Homebuyer Assistance through Scottsdale Community Land Trust Program.
  - Rental Assistance through:
    - Housing Choice Voucher Program

#### **HOME/ American Dream Down payment Initiative (ADDI)**

- 1. Describe other forms of investment not described in § 92.205(b).
- 2. If the participating jurisdiction (PJ) will use HOME or ADDI funds for homebuyers, it must state the guidelines for resale or recapture, as required in § 92.254 of the HOME rule.
- 3. If the PJ will use HOME funds to refinance existing debt secured by multifamily housing that is that is being rehabilitated with HOME funds, it must state its refinancing guidelines required under § 92.206(b). The guidelines shall describe the conditions under which the PJ will refinance existing debt. At a minimum these guidelines must:
  - a. Demonstrate that rehabilitation is the primary eligible activity and ensure that this requirement is met by establishing a minimum level of rehabilitation per unit or a required ratio between rehabilitation and refinancing.
  - b. Require a review of management practices to demonstrate that disinvestments in the property has not occurred; that the long-term needs of the project can be met; and that the feasibility of serving the targeted population over an extended affordability period can be demonstrated.
  - c. State whether the new investment is being made to maintain current affordable units, create additional affordable units, or both.
  - d. Specify the required period of affordability, whether it is the minimum 15 years or longer.

- e. Specify whether the investment of HOME funds may be jurisdiction-wide or limited to a specific geographic area, such as a neighborhood identified in a neighborhood revitalization strategy under 24 CFR 91.215(e)(2) or a Federally designated Empowerment Zone or Enterprise Community.
- f. State that HOME funds cannot be used to refinance multifamily loans made or insured by any federal program, including CDBG.
- 4. If the PJ is going to receive American Dream Down payment Initiative (ADDI) funds, please complete the following narratives:
  - a. Describe the planned use of the ADDI funds.
  - b. Describe the PJ's plan for conducting targeted outreach to residents and tenants of public housing and manufactured housing and to other families assisted by public housing agencies, for the purposes of ensuring that the ADDI funds are used to provide down payment assistance for such residents, tenants, and families.
  - c. Describe the actions to be taken to ensure the suitability of families receiving ADDI funds to undertake and maintain homeownership, such as provision of housing counseling to homebuyers.

#### Program Year 2 Action Plan HOME/ADDI response:

This section is addressed in the Maricopa HOME Consortium Consolidated Plan 2010/2014 & Year 2 Action Plan. Maricopa County serves as the *Lead Agency* for the Maricopa HOME Consortium. The Consortium's Consolidated Plan establishes the Strategy and Action Plan for housing activity for the HOME Consortium and, specifically, the use of HOME/ADDI funding as the resources for the implementation of that Plan. The HOME match requirements are also defined in the Consortium's Plan. As mentioned previously, that Consortium Consolidated Plan is incorporated by reference in this plan.

## **HOMELESS**

#### **Specific Homeless Prevention Elements**

\*Please also refer to the Homeless Needs Table in the Needs.xls workbook.

- Sources of Funds—Identify the private and public resources that the jurisdiction expects to receive during the next year to address homeless needs and to prevent homelessness. These include the McKinney-Vento Homeless Assistance Act programs, other special federal, state and local and private funds targeted to homeless individuals and families with children, especially the chronically homeless, the HUD formula programs, and any publicly-owned land or property. Please describe, briefly, the jurisdiction's plan for the investment and use of funds directed toward homelessness.
- Homelessness—In a narrative, describe how the action plan will address the specific objectives of the Strategic Plan and, ultimately, the priority needs identified. Please also identify potential obstacles to completing these action steps.

- 3. Chronic homelessness—The jurisdiction must describe the specific planned action steps it will take over the next year aimed at eliminating chronic homelessness by 2012. Again, please identify barriers to achieving this.
- 4. Homelessness Prevention—The jurisdiction must describe its planned action steps over the next year to address the individual and families with children at imminent risk of becoming homeless.
- 5. Discharge Coordination Policy—Explain planned activities to implement a cohesive, community-wide Discharge Coordination Policy, and how, in the coming year, the community will move toward such a policy.

Program Year 2 Action Plan Special Needs response:

Scottsdale is an active participant in the Maricopa Association of Governments (MAG) Continuum of Care Task Force and shares responsibility of the regional solution to the problems of homelessness. Each year Scottsdale allocates funding to several categories of human services to address homelessness. The following Table 1C lists the resources and supportive services to meet the needs of those at risk of becoming homeless as well as those who are currently homeless.

SOURCES OF FUNDS FOR HOMELESS PREVENTION					
Agency Name	Program Description	Funding Category	Funding Source	FY 2011/12 Funding Allocation	Outcome/ People served
Central Arizona Shelter Services (CASS)	Regional Emergency Shelter	Emergency	General Funds	53,960	415
Chrysalis Shelter for Victims of DV , Inc.	Transitional Housing	Emergency	CDBG	27,000	50
Chrysalis Shelter	Scottsdale/Phoenix Transitional Housing	Transitional	General Funds	5,000	10
Concerned Citizens for Community Health	Emergency Rent/Mortgage, Utilities, & Food	Emergency	Scottsdale Cares	44,000	237
Florence Crittenton Services of Arizona	Scottsdale Girls Ranch	Transitional	CDBG	9,000	12
Family Promise-Greater Phoenix	Emergency Shelter Program	Emergency	CDBG	18,000	62
Homeward Bound	Case Mgmt and Employment Services	Transitional	CDBG	15,000	45
A New Leaf	East Valley Men's Center	Emergency	General Funds	23,960	20
Save the Family (STF)	Case Mgmt and Supportive Services	Transitional	CDBG	22,000	24
Save the Family (STF)	Case Mgmt and Supportive Services	Transitional	Scottsdale Cares	5,000	12
UMOM New Day Centers	Family Emergency Shelter	Emergency	General Funds	5,040	13

SOURCES OF FUNDS FOR HOMELESS PREVENTION					
Agency Name	Program Description	Funding Category	Funding Source	FY 2011/12 Funding Allocation	Outcome/ People served
			Total	\$227,960	900

#### **Emergency Shelter Grants (ESG)**

(States only) Describe the process for awarding grants to State recipients, and a description of how the allocation will be made available to units of local government.

Program Year 2 Action Plan ESG response:

Scottsdale does not receive an ESG allocation.

#### COMMUNITY DEVELOPMENT

#### **Community Development**

\*Please also refer to the Community Development Table in the Needs.xls workbook.

- Identify the jurisdiction's priority non-housing community development needs eligible for assistance by CDBG eligibility category specified in the Community Development Needs Table (formerly Table 2B), public facilities, public improvements, public services and economic development.
- 2. Identify specific long-term and short-term community development objectives (including economic development activities that create jobs), developed in accordance with the statutory goals described in section 24 CFR 91.1 and the primary objective of the CDBG program to provide decent housing and a suitable living environment and expand economic opportunities, principally for low- and moderate-income persons.

\*Note: Each specific objective developed to address a priority need, must be identified by number and contain proposed accomplishments, the time period (i.e., one, two, three, or more years), and annual program year numeric goals the jurisdiction hopes to achieve in quantitative terms, or in other measurable terms as identified and defined by the jurisdiction.

Program Year 2 Action Plan Community Development response:

The following table lists non-housing CDBG allocations for the coming year to address goals established in the Five Year Strategic Plan.

CDBG Allocation	OALE: Non-Housing ons to short term ctives.	High priority needs	Funding le accomplish Year-	ments for
Agency Name	Program Description	Con Plan Funding Priority Activity	FY 2011/12 Funding Allocation	Outcome/ people served
A New Leaf	La Mesita Family Homeless Shelter-Indoor Plumbing Rehabilitation	Public Facility	64,800	15
Big Brothers Big Sisters of Central AZ	Scottsdale Mentoring	Youth Services	10,000	30
Chrysalis Shelter	Scottsdale Shelter	Homeless Services	30,000	236
Family Promise-Greater Phoenix	Scottsdale Shelter ADA Compliance Improvements	Public Facility	78,200	64
Florence Crittenton Services of Arizona	Scottsdale Girls Ranch	Youth Services	10,000	12
Homeward Bound	Case Mgmt and Employment Services	Homeless Services	15,000	45
Save the Family (STF)	Case Mgmt and Supportive Services	Homeless Services	22,000	24
Scottsdale Training & Rehabilitation (STARS)	Community Based Employment Program	Handicapped/Dis abled Services	33,000	49
Tempe Community Action Agency (TCAA)	Scottsdale Senior Nutrition Program	Senior Services	46,000	1,000
		Total	\$309,000	1,475

## **Antipoverty Strategy**

1. Describe the actions that will take place during the next year to reduce the number of poverty level families.

Program Year 2 Action Plan Antipoverty Strategy response:

Year 2 actions to reduce the number of families in poverty include:

- Intake and case management
- Food boxes
- Utility assistance and
- Emergency mortgage and rent assistance

and, long term strategies are additionally provided through the Section 8 Family Self-Sufficiency Program, the Vista Job Prep Program and case management and employment services that are provided by non-profit organizations.

Local non-profits including Chrysalis Shelter for Victims of Domestic Violence, Homeward Bound, Family Promise of Greater Phoenix, Florence Crittenton Services of Arizona and Save the Family Foundation of Arizona help stabilize households through emergency and transitional housing. These emergency and transitional housing services are also accompanied by supportive resources and employment services.

The Section 8 Family Self-Sufficiency Program combines the resources of case management with career counseling and job coaching with longer term assistance through Section 8 Rental assistance to achieve economic independence. Family Self-Sufficiency also includes opportunities for further education, financial literacy, establishing Individual Development Accounts, Individual Development Empowerment Accounts, and multiple forms of homeownership assistance with the results that some graduates become self-sufficient homeowners in the Community.

The City of Scottsdale also actively markets the Earned Income Tax credit to its citizens. Three City facilities, Via Linda Senior Center, Granite Reef Senior Center and Paiute Neighborhood Center provided space and resouces for AARP to provide free tax preparation.

## NON-HOMELESS SPECIAL NEEDS HOUSING

## Non-homeless Special Needs (91.220 (c) and (e))

\*Please also refer to the Non-homeless Special Needs Table in the Needs.xls workbook.

- 1. Describe the priorities and specific objectives the jurisdiction hopes to achieve for the period covered by the Action Plan.
- 2. Describe how Federal, State, and local public and private sector resources that are reasonably expected to be available will be used to address identified needs for the period covered by this Action Plan.

Program Year 2 Action Plan Specific Objectives response:

The following table describes federal and local allocations of funding within the procurement authority of the City of Scottsdale to address goals for special needs populations.

NON-HOMELESS SPECIAL NEEDS/High Priority Needs				accomplis Year	ng and hments for -Two
Agency Name	Program Description	Funding Category	Funding Source	FY 2011/12 Funding Allocation	Outcome/ People Served
Alzheimer's Assoc Desert		Frail	Scottsdale	15.000	600
SW Chapter Area Agency on Aging,	Program Benefits Assistance	Elderly	Cares Scottsdale	15,000	600
Region One	Program	Elderly	Cares	10,000	600
Big Brothers Big Sisters of Central AZ	Scottsdale Mentoring	Youth	CDBG	10,000	30
Boys & Girls Club of Scottsdale	Operation Outreach	Youth	Scottsdale Cares	15,000	435
Catholic Community Services of Southern Arizona, Inc.(dba Valley Center of the Deaf)	Counseling for Hearing Loss/Health		General Funds	5,000	25
COS - Paiute Neighborhood Center	Robotics Program		Endowment Fund	3,000	10
Scottsdale Training & Rehabilitation Services	Community Resource Center Reading Materials	Disabled	Endowment Fund	300	45
Child Crisis Center	Adoption/Foster Care	Youth	Scottsdale Cares	8,000	36
Community Bridges, Inc.	Crisis Care & Peer Support	Addiction	Scottsdale Cares	8,000	465
DUET Partners in Health & Aging	Volunteer Interfaith Caregivers Program	Elderly	General Funds	15,000	200
Foothills Community Foundation	Homebound Elders & Disabled	Elderly Disabled	Scottsdale Cares	5,000	144
Jewish Family & Children's Service (JFCS)	JFCS Geriatrics (Home Based Program)		General Funds	21,000	85
Save the Family Foundation of Arizona (STF)	Children & Youth Program Services	Youth	Scottsdale Cares	5,000	12
Scottsdale Training & Rehabilitation (STARS)	Facility Based Training/Employment	Disabled	Scottsdale Cares	14,000	20
Scottsdale Training & Rehabilitation (STARS)	Community Based Employment Program	Disabled	CDBG	33,000	49
Teen Lifeline, Inc.	General Support	Mental Illness	Scottsdale Cares	8,000	6,062
Tempe Community Action Agency (TCAA)	Scottsdale Senior Nutrition Program	Elderly	CDBG	46,000	1,000
Tempe Community Action Agency (TCAA)	South Scottsdale Home Delivered Meals		Scottsdale Cares	60,000	250
			TOTAL	\$281,300	10,068

#### **Housing Opportunities for People with AIDS**

\*Please also refer to the HOPWA Table in the Needs.xls workbook.

- 1. Provide a Brief description of the organization, the area of service, the name of the program contacts, and a broad overview of the range/ type of housing activities to be done during the next year.
- Report on the actions taken during the year that addressed the special needs of persons who are not homeless but require supportive housing, and assistance for persons who are homeless.
- 3. Evaluate the progress in meeting its specific objective of providing affordable housing, including a comparison of actual outputs and outcomes to proposed goals and progress made on the other planned actions indicated in the strategic and action plans. The evaluation can address any related program adjustments or future plans.
- 4. Report on annual HOPWA output goals for the number of households assisted during the year in: (1) short-term rent, mortgage and utility payments to avoid homelessness; (2) rental assistance programs; and (3) in housing facilities, such as community residences and SRO dwellings, where funds are used to develop and/or operate these facilities. Include any assessment of client outcomes for achieving housing stability, reduced risks of homelessness and improved access to care.
- 5. Report on the use of committed leveraging from other public and private resources that helped to address needs identified in the plan.
- 6. Provide an analysis of the extent to which HOPWA funds were distributed among different categories of housing needs consistent with the geographic distribution plans identified in its approved Consolidated Plan.
- 7. Describe any barriers (including non-regulatory) encountered, actions in response to barriers, and recommendations for program improvement.
- 8. Please describe the expected trends facing the community in meeting the needs of persons living with HIV/AIDS and provide additional information regarding the administration of services to people with HIV/AIDS.
- 9. Please note any evaluations, studies or other assessments that will be conducted on the local HOPWA program during the next year.

Program Year 2 Action Plan HOPWA response:

The City of Scottsdale does not receive HOPWA funding.

## **Specific HOPWA Objectives**

Describe how Federal, State, and local public and private sector resources that are reasonably expected to be available will be used to address identified needs for the period covered by the Action Plan.

Program Year 2 Specific HOPWA Objectives response:

The City of Scottsdale does not receive HOPWA funding.

## Other Narrative

Include any Action Plan information that was not covered by a narrative in any other section.

# The chart below lists all City of Scottsdale projects funded with CDBG and HOME.

Suitable Living Environment	Suitable Living Environment  Big Brothers Big Sisters (Scottsdale Mentoring Program)  Chrysalis Shelter (Scottsdale Shelter)  Save the Family (Case Management & Supportive Services)
Living Environment  Sisters (Scottsdale Mentoring Program)  Chrysalis Shelter (Scottsdale Shelter) Family Promise-Greater Phoenix Emergency Shelter Florence Crittenton Services of Arizona (Scottsdale Girls Ranch)  TCAA (Senior Meals Program)  City of Scottsdale (Roof Replacement & Repair Program)  FSL Home Improvement (Emergency Home Repair Program)  FSL Home Improvement (Emergency Home Repair Program)  Save the Family (Case Management & Supportive Services)  Creating Frogram  Creating Stars (Community Based Employment  (Transitional Housing & Social Services)  (City of Scottsdale (Housing Rehabilitation Program)  Newtown Community Development Corporation (Scottsdale Community Land Trust)  Save the Family Case Management & New Leaf, Inc. (La Mesita Homeless Shelter Indoor Plumbing Rehabilitation)  Program)  Services)  A New Leaf, Inc. (La Mesita Homeless Shelter Indoor Plumbing Rehabilitation)  Program)  Sevices Management & Supportive Services)	Sisters (Scottsdale Mentoring Program)  Chrysalis Shelter (Scottsdale Shelter)  Social Services)  Save the Family (Case Management & Supportive Services)
Program)  City of Scottsdale (Roof Replacement & Repair Program)  FSL Home Improvement (Emergency Home Repair Program)  Repair Program)  Save the Family (Affordable Rental Movement)  Creating Economic  Program  City of Scottsdale (Housing Rehabilitation Program)  Newtown Community Development Corporation (Scottsdale Community Land Trust)  Save the Family (Affordable Rental Movement)  STARS (Community Based Employment	Greater Phoenix Emergency Shelter  • Florence Crittenton Services of Arizona (Scottsdale Girls Ranch)
Economic Based Employment	Program)  City of Scottsdale (Roof Replacement & Repair Program)  FSL Home Improvement (Emergency Home Repair Program)  Repair Program)  Program  City of Scottsdale (Housing Rehabilitation Program)  Newtown Community Development Corporation (Scottsdale Community Land Trust)  Newtown Community Development Corporation (Scottsdale Community Land Trust)  Family Promise (Homeless Family Day Center ADA Compliance Rehabilitation)
	Economic Based Employment

#### **Fair Housing Choice**

A required element of the 5-Yr Consolidated Plan is the completion of a study of impediments to fair housing choice for the entitlement jurisdiction. The Scottsdale Analysis of Impediments to Fair Housing Choice will be completed by May 2011. The study entailed gathering data from various sources and distribution of a fair housing survey within the community to identify areas of concern. Some impediments will mirror past identified impediments and have been carried over in to the most recent analysis. The chart below summarizes perceived impediments to fair housing within Scottsdale's jurisdiction and the measures planned to address them.

IMPEDIMENT TO BE ADDRESSED	GOAL	STRATEGY TO MEET THE GOAL	RESPONSIBLE ENTITIES ASSIGNED TO MEET GOALS	PROPOSED INVESTMENT	PERFORMANCE MEASURE
Lack of education on fair housing rights, how to file a fair housing complaint, Violence Against Women, what	Fair Housing education & planning in various mediums	Provide at least two educational opportunities each year on the what-and-how of fair housing.	City of Scottsdale Fair Housing Coordinator	\$1,300 per year	The number and percent of people surveyed who report awareness of fair housing rights  Seminars
the protected classes are and predatory lending		Continue as a member of the Arizona Fair Housing Partnership.	City of Scottsdale Fair Housing Coordinator	\$1,000 per year	Level of participation in the Arizona Fair Housing Partnership
City wide lack of understanding of "reasonable accommodation" and the rights, obligations and responsibilities related to fair housing and the Americans with Disabilities Act (ADA).	Improve general understanding of the rights, obligations and responsibilities of "reasonable accommodation."	Fair Housing/ADA Coordinator to create educational materials on "reasonable accommodation."	City of Scottsdale Fair Housing/ADA Coordinator and Community Assistance Office	\$1,500 per year	Number of people and city staff who receive information or training in "reasonable accommodation" exploration of documentation of web site visits/ADA downloads or courses completed on line
Newly constructed rental units do not always comply with the Arizona Fair Housing Act as it pertains to accessibility for persons with disabilities.	Reduce the number of newly constructed rental units that do not comply with the Arizona Fair Housing Act to zero.	Increase efforts to advise architects and developers of the design implications of the Arizona Fair Housing Act.	City of Scottsdale One Stop Shop	\$1,000	Number and percent of multifamily units built in compliance with the Arizona Fair Housing Act  Number of referrals or advisement sessions held with architects and builders
Different terms and conditions in securing housing still problematic for families with children, persons with disabilities and low-income Black/African American and American Indian	Determine the extent to which minorities, persons with disabilities, and families with children are subject to different terms and conditions for housing.	Contract with fair housing provider agencies for fair housing testing.  Continue to use database to log all requests for fair housing services, assessment of	City of Scottsdale Community Assistance Office and Fair Housing Coordinator	\$500 per	Number of referrals to the Attorney General's office or other fair housing enforcement agencies Successful outcome of referrals

IMPEDIMENT TO BE ADDRESSED	GOAL	STRATEGY TO MEET THE GOAL	RESPONSIBLE ENTITIES ASSIGNED TO MEET GOALS	PROPOSED INVESTMENT	PERFORMANCE MEASURE
households.		service need, action taken, and outcome.	City of Scottsdale Fair Housing/ADA Coordinator	year	Maintenance of database
NIMBY attitudes and attitudes of landlords and neighbors continue to impact housing choice especially for people with disabilities with the need for services in relations to a disability.	Increase community acceptance and improve levels of tolerance among residents.	Participate with regional efforts to inform people of the value of workforce housing to the health of the community.  Seek partnerships with other City departments that have a direct impact in this area	City of Scottsdale Community Assistance Office , Fair Housing/ADA Coordinator and other City departments to include zoning and planning	\$1,000 per year	Participation in regional public information ventures.  Partnerships formed by city department to address noted issues
Lack of knowledge in regards to affordable public transportation to assist housing and employment opportunities.  Lack of affordable housing.	Improve transportation resources and information distribution as they relate to live-work opportunities for people.	Provide written fair housing material to largest employment entity in jurisdiction.  Continue to develop new transportation resources to link workforce housing opportunities and job opportunities.	City of Scottsdale Transportation Department And Fair Housing/ADA Coordinator  Provision of materials by Community Assistance Office	\$1,000	Increased ridership of free or reduced fare transportation provided by the City  Record of distribution of fair housing and transportation information to employees of major employment agent in jurisdiction.  (Scottsdale Air Park)